



Terms and Conditions of Sales

Ordering

You have the following options when ordering products directly from GeneSpin Srl:

- 24 hour fax ordering
- Mail orders
- Telephone orders

Please provide us with the following information when ordering:

- Your name, name of institution
- Billing and shipping address
- PO number (if applicable)
- Catalog number of products and quantities needed

Please send your **mail orders** to the following address:
info@genespin.com

Telephone and/or fax orders: +39 03714662540

Important Notice: Products that have been ordered by mistake cannot be returned to GeneSpin Srl. Products that are returned unrequestedly to GeneSpin Srl will not be accepted, but fully charged to the customer's account.

Shipping

The standard shipping term is [CPT \(Incoterms 2010\)](#). GeneSpin Srl decides on the shipping carrier.

Alternatively, customer may arrange shipping himself or elect a carrier of his choice, e.g. by providing his carrier account number.

In this case, products will be shipped at customer's risk and GeneSpin Srl will not be liable for loss, damage or thawing of products.

Prices and Charges

Please note that the prices of products in the catalog and on our website do not include freight charges, duties, taxes or customs fees.

Freight charges will be prepaid and added to the invoice. Freight charges for online orders are indicated when you check out of the online store. If you need information on freight charges for your particular order, please contact us with all necessary information.

GeneSpin Srl will not pay any duties, taxes or customs fees.

Products and prices are subject to change without notice. Current pricing will be confirmed at the time of your order. No minimum order required.



Payment

Invoices will be issued after your order has been shipped and will be sent to the billing address by separate mail. Invoices will not be included within the shipments. In case of partial deliveries, separate invoices will be issued after each shipment has left GeneSpin Srl. You will find payment information (bank addresses and account data) on each invoice.

Patent Disclaimer

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